

RFP 40/2022

**SUPPLY, MAINTENANCE OF SANITARY, AND HEALTH CARE SERVICES FOR THE SARS
OFFICES, COUNTRYWIDE FOR A PERIOD OF 36 MONTHS**

1. INTRODUCTION

The South African Revenue Service (SARS) is uniquely placed to contribute to government's plan of action to address socio-economic growth and development, poverty alleviation and job creation. Through the vital role of providing the revenue to fund the full spectrum of initiatives, plans, programmes and strategies of national and provincial government departments, SARS plays a crucial enabling role in government delivery.

2. BACKGROUND

This tender calls for prospective bidders to submit bids for the supply and maintenance of Sanitary and Health Care Services and related consumables required at all the South African Revenue Service (SARS) offices, countrywide. The service required will be for a period of thirty-six (36) months, please refer to Annexure A for a list of SARS buildings. The specifications and the bidder's compliance templates can be found in this document.

SARS reserves the right to remove and/or add some of the buildings with one 1 months' notice, due to change in business requirements.

3. SARS INFRASTRUCTURE

SARS operates from various offices across all provinces and is looking at appointing a service provider/s for the following provinces on a regional basis.

- Gauteng North and Head Office
- Free State
- Western Cape
- Northern Cape
- KwaZulu Natal
- Eastern Cape
- Mpumalanga
- Northwest
- Limpopo

- Gauteng Central; and
- Gauteng South

Note: Please refer to Annexure A for detailed Office list with addresses.

4. SPECIAL CONDITIONS OF BID

4.1 It is compulsory for bidders to indicate compliance or non-compliance on a paragraph per paragraph basis as detailed in paragraph 5: General Conditions, below to all specifications and Bid conditions included in this. Failure to do so will be regarded as non-compliance.

4.2 It is a MANDATORY condition to this Bid that any damages caused by the successful service provider during installation, maintenance or replacement of any equipment, the cost of repairs will be recouped from the successful service provider.

4.3 The successful service provider/s are expected to provide training to SARS cleaners to replenish consumables regularly, especially in high volume consumption buildings.

4.4 The successful service provider/s shall, upon receipt of an instruction from SARS Physical Facilities, adjust quantities of consumables “as and when” required by SARS, not to over or under supply to the detriment of the service, based on the individual staff occupancy levels of the various buildings and lease periods. SARS will not be coerced by the service provider to issue delivery instruction and / or a purchase order.

5. GENERAL CONDITIONS

Please indicate compliance or non-compliance on a paragraph per paragraph basis to all specifications and bid conditions included in below listed tables.

No	Specification/ Description	Compliance
5.1	The services acquired from the successful bidders will always be linked to the lease periods of the various buildings and will not exceed 36 (thirty-six) months. SARS reserves the right to terminate the contract before the period of 36 (thirty-six) months should the services no longer be required due to SARS' business requirements or where a particular lease agreement in a building has terminated, with one (1) months' notice.	Yes/ No/Comments

No	Specification/ Description	Compliance
5.2	<u>Estimated quantities furnished are no guarantee regarding the actual quantities that will be ordered. It is included for price comparative purposes only and SARS reserves the right to adjust the frequency and quantities according to its business requirements.</u> Please refer to Pricing Template	Yes/ No/Comments

6. BASIS FOR BIDDING

No	Specification/ Description	Compliance
6.1	Bidders are required to clearly indicate for which region a bid is submitted for by ticking the region as contained in Annexure B. Where a service provider does not tick the region, it will be assumed that the service provider does not wish to submit a bid for that specific region and will be evaluated based on the pricing for selected region/s. A bidder must bid for <u>ALL</u> the offices in a specific region/ cluster, <u>failure to do so, will lead to automatic disqualification.</u>	Yes/ No/Comments
6.2	The successful Bidder(s) must have infrastructure on a provincial basis for the effective execution/ management of the contract.	Yes/ No/Comments
6.3	Bidders may make use of sub-contractors. The contract will however be awarded to the bidder as the primary contractor who will be responsible for the management of the contract. No separate contracts will be entered into between SARS and any such sub-contractors.	Yes/ No/Comments

7. CONTRACT ADMINISTRATION

No	Specification/ Description	Compliance
7.1	Supplies may be ordered at short notice from time to time, “as and when required”, during the contract period. Successful bidder/s are therefore requested to furnish their appointed branch offices per region, with full particulars of the contract number and contact person and ensure that adequate stock is carried by each branch office, before the contract comes into operation.	Yes/ No/Comments
7.2	If during the contract period, the item/model to be supplied in terms of the contract, is replaced with a new model, or withdrawn from manufacturer, the right is reserved to either allow the contractor to supply the new model or to cancel the item, with the prior approval of SARS. In such an event, the service provider must submit supporting evidence from the manufacturer to the effect that the item/model has been withdrawn or replaced. Full particulars and technical specifications of the replacement item/model must be submitted <i>for approval to the SARS</i>	Yes/ No/Comments

8. MAINTENANCE

No	Specification/ Description	Compliance
8.1	All items/models delivered in terms of this contract shall be new and in working order with the appropriate guarantees for the duration of the contract	Yes/ No/Comments
8.2	SARS expects a 72-hours (three working days) service period from receipt of the purchase order	Yes/ No/Comments
8.3	Maintenance of units as and when required to be done by successful bidder in accordance with the manufacturer’s warranty	Yes/ No/Comments
8.4	Monthly inspection required by service provider and maintenance of units thereafter will be required	Yes/ No/Comments

9. DELIVERY

No	Specification/ Description	Compliance
9.1	Successful bidders should take note that contractual delivery/ service period 48 hours (two working days) must be strictly adhered to and that any breach of contract in this regard by any contractor may result in SARS availing itself of any of the remedies, i.e. Monetary penalties, cancellation of contract, etc.	Yes/No/ Comments
9.2	Service provider to complete Proof of Delivery (POD) when delivering items.	Yes/No/Comments

10. SERVICE

No	Specification/ Description	Compliance
10.1	Serviceable items must be replenished within specific timeframes as required by SARS and detailed in the pricing template, e.g., air freshener, auto sanitiser within 30 days	Yes/No/ Comments

11. INSTALLATION

SARS Regional Physical Facilities Management will secure the landlord approvals for installations where necessary. All installations and removals of the equipment will be subject to written consent from the Regional Physical Facilities Management representative. The successful Bidder is liable for any damages of the premises when equipment is to be removed at the end of the contract. The successful Bidder will be responsible for any repairs, including the replacement of wall tiles, to the premises.

12. DETAIL SPECIFICATIONS OF EQUIPMENT, CONSUMABLES AND SERVICES

The following specifications are the minimum equipment, consumables, and service requirements of the South African Revenue Service. SARS is open to innovative and technological/quality recommendations in the field of Sanitary and Health Care advancement. Failure to comply with the minimum requirements will be regarded as non-compliance.

12.1 SPECIFICATION FOR SANITARY HYGIENE BINS AND NAPPY BINS FOR FEMALE STAFF

	DESCRIPTION	YES	NO	IF NO, STATE DEVIATION
1	White coated plastic 20 litre Sanitary Bins			
2	White coated plastic 50 litre Nappy Bins			
3	Must have a self-closing, tight fitting lids with trap doors.as well as a lifting pedal mechanism			
4	Bins must be replaced free of charge in the event of breakage through normal wear and tear			
5	Bins must be lined with red plastic bags (bin liners)			
6	The plastic liners in the bins to be replaced with every service			
7	Bins to be treated with SABS tested environmentally friendly chemicals which will sanitise, sterilise, and deodorise.			
8	Chemicals to inactivate all bacterial and viral growth due to the hazards of medical and other types of waste			
9	The chemicals to release a bacterial vapour with a pleasant fragrance.			
10	SHE Bins must be serviced/replenished weekly by the Bidder			
11	Nappy Bins must be serviced/replenished bi-weekly by the Bidder			
12	Bins must be serviced/replenished weekly, monthly, or b-weekly by the Bidder			
13	Bins to be maintained weekly, monthly, or bi-weekly			

	DESCRIPTION	YES	NO	IF NO, STATE DEVIATION
	by the Bidder			

12.2 SPECIFICATIONS FOR AUTOMATIC TOILET AND MEN'S URINAL SANITISERS

	DESCRIPTION	YES	NO	IF NO, STATE DEVIATION
1	White coated plastic sanitisers to be installed by the Bidder			
2	Sanitising liquid (800ml) must be replenished as a service by the bidder			
3	Sanitisers must not interfere with any plumbing mechanism.			
4	Leaking sanitisers to be replaced, free of charge by the bidder			
5	Sanitiser liquid must clean, deodorise, and remove deposits.			
6	Sanitiser fluid must contain a concentrated bacteriostat /detergent that inhibit the growth of bacteria which causes malodour.			
7	Sanitisers to be independent of flushing mechanism.			
8	Sanitiser liquid to be biodegradable.			
9	Sanitiser liquid to drip every 90 (ninety) seconds.			
10	Sanitisers to be replaced free of charge in the event of breakage through normal wear and tear by the bidder			
11	Dispensers to be maintained monthly by the bidder			

12.3 SPECIFICATIONS FOR AUTOMATIC AIR FRESHENER DISPENSERS

	DESCRIPTION	YES	NO	IF NO, STATE DEVIATION
1	Automatic, white coated plastic dispensers to be installed by the appointed bidder			
2	Air freshener dispensers and aerosol canisters to be installed with batteries supplied free of charge by the bidder			
3	The aerosol canisters must be changed as a service by the bidder			
4	Air fresheners to have automatic and adjustable spray settings.			
5	Air fresheners to be programmed to deodorise and sanitise air at specific predetermined intervals in all washroom facilities			
6	The air freshener aerosol to be environmentally friendly.			
7	Automatic air freshener dispensers to be replaced free of charge in the event of breakage by the bidder			
8	Air freshener dispensers to be maintained monthly by the bidder			

12.4 SPECIFICATIONS FOR ANTI-THEFT BRACKETS FOR AUTOMATIC AIR FRESHENER DISPENSERS

	DESCRIPTION	YES	NO	IF NO, STATE DEVIATION
1	The bidder to install white coated mild steel bracket to fit standard dispensers			
2	Must be lockable			
3	To be replaced free of charge in the event of breakage by the bidder			
4	To be maintained monthly by the bidder			

12.5 SPECIFICATIONS FOR MANUAL FOAM SOAP DISPENSERS

	DESCRIPTION	YES	NO	IF NO, STATE DEVIATION
1	Manual, white coated plastic 400ml foam soap dispenser to be installed			
2	Manual, white coated plastic 800ml foam soap dispenser to be installed			
3	Manual Foam dispensers must have a reliable, user-friendly pump mechanism.			
4	Foam dispensers to provide economically pre-measured amounts of foam with each pull/push.			
5	Foam dispensers to have a modern design.			
6	Foam dispensers must be completely drip free.			
7	It must be a sealed system, so that the foam does not dry out, deteriorate, or become infected.			
8	The dispenser to cater for a minimum of 1200 (one thousand two hundred) hand washes.			
9	Mild and user-friendly foam soap is to be used.			
10	The foam dispenser must be replaced free of charge in the event of leaking by the bidder			
11	The foam dispenser must be replaced free of charge in the event of a faulty pump mechanism by the bidder			
12	The foam dispenser must be replaced free of charge in the event of breakage through normal wear and tear by the bidder			
13	The dispenser to be maintained monthly by the bidder			

12.6 SPECIFICATIONS FOR TOILET ROLL HOLDERS

	DESCRIPTION	YES	NO	IF NO, STATE DEVIATION
1	White coated plastic dispenser to be installed			
2	Toilet roll holder must accommodate at least 3 (three) standard size toilet rolls (TR3)			

	DESCRIPTION	YES	NO	IF NO, STATE DEVIATION
3	Toilet roll holder must be lockable to eliminate wastage and theft.			
4	Toilet roll holder must be easy to fill.			
5	Toilet roll holders have a powder coated rust proof construction.			
6	Toilet roll holders will be replenished by the SARS cleaners on site			
7	The toilet roll holder or locking mechanism will be replaced free of charge in the event of breakage by the bidder			
8	The toilet roll holder to be maintained monthly by the bidder			

12.7 SPECIFICATIONS FOR MANUAL TOILET SEAT SANITISER DISPENSER

	DESCRIPTION	YES	NO	IF NO, STATE DEVIATION
1	White coated plastic sanitiser dispenser (400ml) to be installed			
2	Seat sprays liquid (sachet) will be replenished by SARS' cleaning staff.			
3	Sanitisers should not interfere with any plumbing mechanism			
4	Sanitisers should be independent of flushing mechanism			
5	Sanitisers should be equipped with adjustable spray settings			
6	Seat spray dispenser should not leak. If so, the bidder will be responsible for a replacement.			
7	Seat spray dispenser will be replaced free of charge in the event of breakage through normal wear and tear by the bidder			
8	The sanitiser dispenser to be maintained monthly by the bidder			

12.8 SPECIFICATIONS FOR AUTOMATIC HAND PAPER TOWEL DISPENSERS

	DESCRIPTION	YES	NO	IF NO, STATE DEVIATION
1	White coated plastic dispenser to be installed			
2	Dispenser to be automatically operated and lockable			
3	Batteries to be provided and replaced by bidder as and when required			
4	Programmable for length of paper to be dispensed			
5	Automatic cut off			
6	Towels will be replenished by the SARS cleaners on site.			
7	Dispenser will be replaced free of charge in the event of breakage by the bidder			
8	The paper towel dispenser to be maintained monthly by the bidder			

12.9 SPECIFICATIONS FOR WALL MOUNTED WASTEPAPER BIN

	DESCRIPTION	YES	NO	IF NO, STATE DEVIATION
01	White coated plastic wall mounted wastepaper bin to be installed			
02	Approximately 30 litre capacity			
03	The bin to be maintained monthly by the bidder			

12.10 SPECIFICATIONS FOR URINAL AUTO FLUSHERS

	DESCRIPTION	YES	NO	IF NO, STATE DEVIATION
1	Stainless steel dispenser to be installed			
2	Automatic flush every 24 hours			
3	Two (2) second pre flush to wet urinal and prevent uric acid build up on porcelain			
4	Activated by an infrared sensor, with a maximum of 65cm range when a user is in front of the urinal, it must register to flush automatically			

	DESCRIPTION	YES	NO	IF NO, STATE DEVIATION
5	Battery operated with infrared sensor			
6	Battery to be provided and replaced, when necessary, by the bidder			
7	Auto flusher to be maintained monthly by the bidder			

12.11 SPECIFICATIONS FOR MANUAL HAND SANISITER DISPENSERS

	DESCRIPTION	YES	NO	IF NO, STATE DEVIATION
1	White coated manual hand sanitiser dispenser (400ml) to be installed			
2	Should be lockable and refillable			
3	Dispenser must have a reliable, user-friendly pump mechanism			
4	Dispenser to provide economically pre-measured amounts of liquid with each pull/push			
5	Dispensers must be completely drip free			
6	It must be a sealed system, so that the liquid does not dry out, deteriorate or become infected			
7	The dispenser will be replaced free of charge in the event of leaking by the bidder			
8	The dispenser will be replaced free of charge in the event of a faulty pump mechanism by the bidder			
9	Replacement to be supplied free of charge in the event of breakage through normal wear and tear by the Bidder			
10	Sanitizer sachets will be replenished by SARS' cleaners on site			
11	To be maintained monthly by the bidder			

12.12 SPECIFICATIONS FOR 2PLY SOFT HAND PAPER TOWELS

	DESCRIPTION	YES	NO	IF NO, STATE DEVIATION
1	Paper towel to be double ply and the width of the towel must be approximately 200mm, the roll length approximately 125 meters NB: Costing to be per roll			
2	Paper towels must be dispensed in individual sheets.			
3	Paper towels must be biodegradable.			
4	Paper towels must be made from a blend of non-woven synthetic and natural fibres.			
5	Paper towels must be soft and gentle on hands and face.			
6	Paper towels must be strong and will not dissolve when pulled with wet hands.			
7	Paper towels must be hygienic.			
8	Should be environmentally friendly and recyclable			
9	Paper towels will be replenished by the SARS cleaners on site			

12.13 SPECIFICATIONS FOR TIDY TISSUE (FOLDED) HAND PAPER TOWELS

	DESCRIPTION	YES	NO	IF NO, STATE DEVIATION
1	Should be Q cut folded perforated double ply hand towels			
2	Approximately folded size-W x D-240mm X 90 mm			
3	Must have 200 sheets per pack NB Costing to be per pack)			
4	Paper towels must be biodegradable.			
5	Paper towels must be soft, gentle on hands and face.			
6	Paper towels must be hygienic.			

	DESCRIPTION	YES	NO	IF NO, STATE DEVIATION
7	Should be environmentally friendly and recyclable			
8	Towels will be replenished by SARS cleaners on site.			

12.14 SPECIFICATIONS FOR TOILET PAPER

	DESCRIPTION	YES	NO	IF NO, STATE DEVIATION
1	1 Ply and 2 Ply toilet paper unwrapped as per quantities			
2	1 Ply toilet paper with 500 sheets per roll			
3	2 Ply toilet paper with 350 sheets per roll			
4	Should be supplied in 48 units per bale			
5	Toilet paper to comply with SANS 1887. Attach proof of compliance			
6	Should be environmentally friendly and recyclable			
7	Toilet paper will be replenished by the SARS cleaners on site			

12.15 SPECIFICATIONS FOR AUTOMATIC AIR FRESHENER CANISTERS

	DESCRIPTION	YES	NO	IF NO, STATE DEVIATION
1	Scented automatic air freshener canister to fit into the supplied mechanism (dispenser)			
2	Should be environmentally friendly and CFC free			
3	Air fresheners to deodorise and sanitise air in all the areas where dispensers are installed			
4	Various fragrances to be made available			
5	Replacement of canister by the bidder			

12.16 SPECIFICATIONS FOR HAND SANITISER REFILL

	DESCRIPTION	YES	NO	IF NO, STATE DEVIATION
1	400ml, 70% alcohol-based refill to be supplied			
2	Hypo allergenic, anti-bacterial and gentle on the skin			
3	Dermatologically tested			
4	Easy to fit into hand sanitiser dispenser cartridge system which is hygienically sealed and non-drip			
5	To be replenished by the SARS cleaners on site			

12.17 SPECIFICATIONS FOR FOAM SOAP AND LIQUID REFILLS

	DESCRIPTION	YES	NO	IF NO, STATE DEVIATION
1	400ml scented foam soap sachets to be supplied			
2	800ml scented foam soap sachets to be supplied			
3	5ltr refill scented liquid bottles to be supplied			
4	All soaps to be hypo allergenic, anti-bacterial and gentle on the skin			
5	Dermatologically tested			
6	Easy to fit into hand sanitiser dispenser cartridge system which is hygienically sealed and non-drip			
7	Liquid soap to be anti-clogging			
8	To be replenished by the SARS cleaners on site			

12.18 SPECIFICATIONS FOR TOILET SEAT SANITISER REFILL

	DESCRIPTION	YES	NO	IF NO, STATE DEVIATION
1	A 400ml refill sachet to be supplied			
2	Hypo allergenic, anti-bacterial and gentle on the skin			
3	Dermatologically tested			
4	Easy to fit into dispenser cartridge system which is hygienically sealed and non-drip			
5	To be replenished by the SARS cleaners on site			

12.19 SPECIFICATIONS FOR URINARY MATS

	DESCRIPTION	YES	NO	IF NO, STATE DEVIATION
1	Ant-splash, scented, round mats to be supplied			
2	Approximately 18 cm in diameter			
3	Quick draining and should retain its original size			
4	To be replenished by the SARS cleaners on site			

12.20 SPECIFICATIONS FOR CLEAR PLATIC BIN LINERS FOR WASTEPAPER BINS

	DESCRIPTION	YES	NO	IF NO, STATE DEVIATION
01	Plastic bin liner should fit into the wall mounted wastepaper bin supplied by the Bidder			
02	Approximately 60mm x 650 mm 25 Niclon			
03	To be replenished by the SARS cleaners on site			

21 SPECIFICATIONS FOR AUTO SANITISER REFILL

	DESCRIPTION	YES	NO	IF NO, STATE DEVIATION
01	Sanitiser to prevent uric scale build up from occurring, but to also clean existing scale build			
02	To help maintain pipes, traps and drains of urinals			

	DESCRIPTION	YES	NO	IF NO, STATE DEVIATION
	and toilets			
03	To reduce smells in ablutions			
04	Easy to fit into dispenser cartridge system which is hygienically sealed and non-drip			
05	To be 100% biodegradable and environment friendly			
06	To be serviced by the bidder			

12.21 SPECIFICATIONS FOR CHEMICAL DEEP CLEANING OF ABLUTION AREAS

	DESCRIPTION	YES	NO	IF NO, STATE DEVIATION
1	Monthly chemical deep cleaning of facilities (wash basins, toilets, urinals, showers)			
2	Use safe environmentally friendly preparations when doing deep cleaning			
3	Serviced by skilled trained and supervised operators.			

List of SARS Offices that will participate in this contract

Note: Bidders are required to clearly indicate for which province a bid is submitted for by completing the pricing table as detailed below.

Where a service provider does not insert a price, it will be assumed that the service provider do not submit a bid for that specific region.

Regions	Cluster	Offices in cluster	Address
Limpopo	A	Polokwane	40 Landdros Mare Street, Polokwane Central
		Lebowakgomo	Old Parliamentary Building, Block 4, Legislative Wings, Lebowakgomo
		Giyani	Department of Justice, Parliament Building, Giyani Main Road
		Sibasa/Thohoyandou	Old Doctor Tshivase Surgery, 756P Main Road, Thohoyandou
		Musina Customs Warehouse	Musina SANDF Base, Musina
Mpumalanga	B	Witbank	Cnr Paul Kruger & Botha Avenue, Province Building
		Standerton	Cnr Kerk Street & Princess Street Standerton
		Nelspruit	31 Citrus Crescent, Ext 7 Mbombela
		Lebombo Detector Dog Unit	Lebombo Border Post

Regions	Cluster	Offices in cluster	Address
Northwest	C	Zeerust Detector Unit	Zeerust Animal Aid, Cnr Du Toit & Water Street, Industrial Site
		Mmabatho	Kgomongwe House, Cnr Barokologadi & Atlhaping Streets
		Rustenburg	39 Heystek Street Rustenburg
		Klerksdorp	21 Anderson Street Klerksdorp Central
Free State	D	Central Government Building	Cnr Aliwal & Nelson Mandela Drive
		Fedsure Building	49 Maitland Street
		Ladybrand	13 Joubert Street
		Kroonstad	LMC Centre, Cnr Hill & Steyn Streets
		Welkom	Cnr Graaf & Tulbagh Streets
		Bethlehem	Maluti Square. Cnr Cambridge & Church Streets
Northern Cape	E	Anchorley TPS	Anchorley Building, Upington
		Anchorley Customs	Anchorley Building, Upington
		Station Building	Station Building, Upington
			Old Toyota Building, Cnr

Regions	Cluster	Offices in cluster	Address
		Kimberley	Bean & Crossman Streets
Eastern Cape		Gqeberha Detector Dog Unit	Forrest Hill Drive, Forrest Hill
		Gqeberha Receiver of Revenue	Cnr Whytes Road, St Mary's Terrace
		Gqeberha State Warehouse	32 D Mowbrey Street, Newton Park
		Chief Dawid Stuurman Airport	SAA Cargo Offices, 5 th Avenue, Walmer
		Sanlam Building Gqeberha	3 Chapel Street

Regions	Cluster	Offices in cluster	Address
	F1	Kariega Receiver of Revenue	Shop 57 and Shop 58 situated at CorkwoodSquare, 42 Union Avenue, Alexander Park, Kariega,
	F2	Mthatha	Hillcrest Shopping Centre
		Old Revenue & Reserve Bank Buildings	Cnr Station & Terminus Streets
		Waverley building	3-36 Phillip Frame Road, Waverley Park, Chiselhurst East London
KwaZulu-Natal	G1	Trescon Building	201 Dr Pixley KasemeStreet. Durban
		Pinetown	Union Main, 41-51 Josiah Gumede Road Pinetown
		Pietermaritzburg	9 Armitage Road, Bird Sanctuary
		King Shaka International Airport (Passenger Terminal)	King Shaka International Airport

Regions	Cluster	Offices in cluster	Address
		King Shaka International Airport (Dube Trade Port)	King Shaka International Airport
		Umhlanga	29 Equinox Road, Umhlanga Ridge
		New Pier Scanner Unit	Durban Container Terminal, Langerberg Road
		Albany House	61-62 Victoria Embankment
		New Pier States Warehouse	Bayhead Road, New Pier, Maydon Wharf, Pier 1
		Durmail	95 Masabalala Yengwa Avenue
		Customs House/ Cato Creek	Bay Terrace Road
	G2	Richards Bay Customs	10 Dollar Street
		Port Shepstone	16 Bisset Street
		Newcastle	Victoria Mall, 36 Scott Street
		Richards Bay TPS	Bay Side Mall
		Kosi Bay Border Post	Kosi Bay Border Post Mozambique – South Africa R22, Kwangwanase: KwaZulu-Natal
Western Cape	H1	Mossel Bay	67 Bland Street

Regions	Cluster	Offices in cluster	Address
		George	01 Platinum Drive, Edenvale
		Beaufort West	Church Street
		Oudtshoorn	Allied Building, Church Street
	H2	Cape Town State Warehouse	Cape Town Harbour
		Project 166	22 Hans Strijdom Street, Cape Town
		Lower Long Receiver of Revenue	17 Lower Long Street, Cape Town
		Parliamentary Services Unit (PSU)	90 Plein Street, Cape Town
		Saldanha	Port of Saldanha, Saldanha Bay
		Cowrie House	Cape Town harbour
		Mitchells Plain receiver Of Revenue	Promenade centre, Cnr AZ Berman and Morgenster Roads
	H3	Paarl	Rhoba Building, 19/20 Market Street
		Worcester	Naude Building, 59 Church Street
		Stellenbosch	Valerida Centre, Cnr Piet Retief & School Streets
		Sable Centre	c/o Teddington & De Lange Street, Bellville
		Cape Town International (Cargo and Arrivals)	Cape Town International

Regions	Cluster	Offices in cluster	Address
			Airport
		Cape Mail	Post Office Building, Good Showground, Epping
		Robertson	Church Street,
		Cape Town Scanner Site	Duncan Road, Cape Town Harbor
Gauteng Central	I1	Randburg	40 Hill Street
		Soweto Bara	Cnr Dynamo Drive & Chris Hani Road, Power Park, Orlando
		Rissik Street	4 Rissik Street
		Roodepoort	Horizon Shopping Centre, Sonop Street
		Crown Mines State Warehouse	Planet Avenue, Crown Mines
		Kaserne State Warehouse	Maritzburg Road, City Deep
		Krugersdorp	40 Kobie Krige Street
	I2	LBC – SARS Woodmead	Woodmead North, Office Park Road, Jukskei View, Sandton
		Lanseria International Airport	Lanseria International Airport
Gauteng South	J	Alberton Campus	McKinnon Crescent, New Redruth
		Alberton Branch Office	49 New Quay Road, New Redruth, Alberton
		Benoni	Shop E006, Amina Cachalia Street, Lakeside

Regions	Cluster	Offices in cluster	Address
			Mall
		Boksburg	Cnr Atlas & Racecourse Roads, Extension 9, Anderbolt
		Edenvale	Cnr Hendrik Potgieter & Van Riebeeck Streets
		Nigel	Cnr Hendrik Verwoerd & 4 th Avenue
		Vereeniging	Cnr
		Springs	N0 20, Sanlam Building, 7 th Street
		New Agents Building	New Agents Building, OR Tambo International Airport
		ORTIA International Airport	OR Tambo International Airport
Head Office	K	Khanyisa	281 Middel Street, Brooklyn
		VDU	Middel Street, Brooklyn, Pretoria
		Veale Street	271 Veale Street, Nieuw Muckleneuk, Brooklyn
		LeHae La SARS	299 Bronkhorst Street, Brooklyn
		Brooklyn Bridge	570 Fehrsen Street, Brooklyn
Gauteng North	L	Main Building -Pretoria	Cnr Francis Baard & Lilian Ngoyi Street, Pretoria
		Prospect House	Cnr Francis Baard & Lilian Ngoyi Streets, Pretoria

Regions	Cluster	Offices in cluster	Address
		Customs House – Pretoria	136 Francis Baard Street, Pretoria.
		Iscor Warehouse	Roger Dyason Street, Pretoria
		Silverton Warehouse	421 Rustic Road, Silvertondale
		Doornkloof Office Park	7 Protea Street, Doringkloof, Pretoria
		Ashlea Gardens	31 Lebombo Road, Ashlea Gardens, Pretoria
		Office of the Tax Ombudsman	Menlyn Corner, 46 Frikkie De Beer Street, Menlyn

Note: SARS reserves the right to remove and/or add some of the buildings with one 1 months' notice, due to changing business requirement

